



Customer instructions & preparations for tent rental

In order to provide a safe and enjoyable event, Dremcor requires that the following instructions and preparations be completed and understood by the customer prior to the event. Thank you in advance for your understanding.

Tent installation area:

- Area must clearly marked for our staff and for OUPS (Ohio Utility Protection Service) / 811 (if applicable)
- Area must be clear of obstructions prior to arrival (toys, trampolines, dog droppings, vehicles, campfire rings, etc)
- Please mow grass (if applicable) prior to arrival of our staff
- Please allow a clear path for our staff to access the tent setup area and a location to park vehicles

Underground utilities:

- It is Dremcor's responsibility by law to contact OUPS / 811 if there is any possibility of underground utility lines in the vicinity of the tent installation area. Examples include (but are not limited to): electrical, cable, city water, city gas
- Note that private utility and underground lines are not marked by OUPS / 811 (see below)

Private underground utilities:

- Dremcor tent stakes are 42 inches in length which can cause safety incidents for our installation staff and damage to underground utility lines
- The customer (renter) is responsible for identifying any private underground utilities. This includes (but is not limited to): sprinkler systems, dog fences, septic/sewer systems, drainage tiles, gas lines, electrical lines, water lines, geothermal lines
- Dremcor assumes no responsibility for damage to any of the above mentioned utilities as a result of customer identification negligence of the utility lines.
- Dremcor WILL NOT complete installation if there are questions / concerns regarding underground utility location and marking.

Asphalt and concrete installation:

- Barrels filled with concrete will be used to anchor tents used for asphalt and concrete installation applications

Landscaping / garden area installation:

- A 5' – 10' perimeter is required beyond the tent size for installation so customer must consider landscaping, gardens, grass condition, and soil conditions prior to arrival of our staff.

Additional fees / charges apply for the following:

- Installation and delivery of rental items outside of normal business hour
- Anchoring of the tent with concrete barrels or water barrels if staking cannot be done (customer must provide the water)
- Items added after our staff arrives on site (example: tables, chairs, lights, sidewalls)